

## KOHLER® Faucet Lifetime Limited Warranty

Kohler Co. warrants its faucets\* manufactured after January 1, 1997, to be leak and drip free during normal residential usage for as long as the original consumer owns their home. If the faucet should leak or drip during normal usage, Kohler Co. will, free of charge, mail the cartridge necessary to put the faucet in working condition. This warranty applies only to KOHLER faucets purchased and installed in North America, Central America, the Caribbean and South America, excluding Brazil ("Americas").

Kohler Co. also warrants all other aspects of the faucet or accessories and finishes\*\* to be free of defects during normal residential use for as long as the original consumer owns their home. Kohler Co. will, at its election, repair, replace, or make appropriate adjustment where Kohler Co. inspection discloses any such defect. Damage caused by accident, misuse, or abuse is not covered by this warranty. Improper care and cleaning will void the warranty\*\*\*. Proof of purchase (original sales receipt) must be provided to Kohler Co. with all warranty claims. Kohler Co. is not responsible for removal, installation, labor charges, or other incidental or consequential costs. In no event shall the liability of Kohler Co. exceed the purchase price of the faucet.

If the faucet is used in public space, for commercial, industrial, or institutional purposes, or is installed outside of the Americas, Kohler Co. warrants the faucet to be free from defects in material and workmanship for five (5) years from the date of purchase.

When used in a leased or rented residential single or multi-family unit, including duplexes, townhomes, condominiums, and apartments, Kohler Co. warrants the faucet to be free from defects in material and workmanship for a period of ten (10) years to the original consumer who owns the property but does not live there. Excluded are installations in public, industrial, or for any business purpose, such as hospitality or healthcare, which would be considered commercial use, referenced above.

If you believe that you have a warranty claim, contact Kohler Co., either through your Dealer, Plumbing Contractor, Home Center or E-tailer, or by writing Kohler Co., Attn.: Customer Care Center, 444 Highland Drive, Kohler, WI 53044, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. Also include your proof of purchase (original sales receipt).

For other information call 1-800-4-KOHLER (1-800-456-4537), visit [www.us.kohler.com](http://www.us.kohler.com) within the USA, [www.ca.kohler.com](http://www.ca.kohler.com) within Canada, or [www.la.kohler.com](http://www.la.kohler.com) within Latin America. Kohler Co.'s sales organization in Mexico is Kohler Trading Mexico S. de R.L. de C.V., Autopista Monterrey-Cadereyta Km 19, Edificio B, Interior B, Lomas del Sol, Cd. Benito Juárez, Nuevo León C.P. 67254 RFC KTM170118KW2.

**KOHLER CO. AND/OR SELLER ARE PROVIDING THESE WARRANTIES IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. KOHLER CO. AND/OR SELLER DISCLAIM ALL LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some jurisdictions do not allow limitations of how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from jurisdiction to jurisdiction.

**This is Kohler Co.'s exclusive written warranty.**

\* Non-Vibrant and painted or powder coated finishes, fittings; all items within the "Fixture Related" section of the Kohler Faucets Price Book, drains, Duostrainer® sink strainers, soap/lotion dispensers, Moxie® Wireless Speaker; and faucets used in commercial settings, and outside of the Americas, are covered by Kohler Co.'s one-year limited warranty.

\*\* Excluded from this warranty are specialty and exclusive finishes. Organic, non-Vibrant®, non-chrome finishes are warranted only if manufactured after January 1, 2019.

\*\*\* Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents not recommended for KOHLER finishes. This will void the warranty. See Care & Cleaning recommendations at [kohler.com/clean](http://kohler.com/clean).