

Installation, Operation and Maintenance Manual

Tribeca Collection Electric Towel Warmers

Models: W832

mr.steam® | Feel Good Inc.


Model


Serial No.

TABLE OF CONTENTS

General Information	2
Specifications	2
Wall Preparation	3
Mounting Dimensions	3
Installation	4
Electrical Connections	6-7
Optional Programmable Timer . . .	7
Warranty	8

IMPORTANT NOTE: As you follow these instructions, you will notice warning and caution symbols. This blocked information is important for the safe and efficient installation and operation of this Towel Warmer. These are types of potential hazards that may occur during this installation and operation:

 **WARNING** states a hazard may cause serious injury or death if precautions are not followed.

 **CAUTION** signals a situation where minor injury or product damage may occur if you do not follow instructions.

IMPORTANT NOTE: This highlights information that is especially relevant to a problem-free installation.

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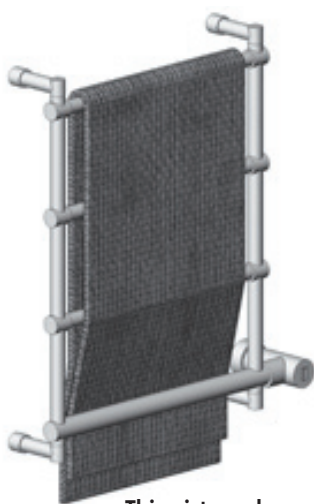
HOMEOWNER:

THANK YOU for selecting MrSteam Towel Warmer, the perfect addition to bathrooms, family spas, and exercise rooms within your home. Our products have been a standard for quality and comfort, and we are sure that you will experience continued enjoyment from the Towel Warmer you have purchased by following these instructions.

! WARNING TOWEL WARMERS ARE HOT! The Towel Warmer is an electrical heating appliance, intended only for indoor residential applications and, as such, should be installed and used with certain precautions for your safety.

1. INSTALLATION PROCEDURES FOR PERMANENTLY WIRED WALL-MOUNTED UNITS MUST BE ACCOMPLISHED BY QUALIFIED PERSONNEL IN STRICT ACCORD WITH APPLICABLE NATIONAL AND LOCAL BUILDING AND ELECTRICAL CODES.
2. DO NOT place TOWEL WARMER units inside a shower, sauna or steam room enclosure or any other wet location or with elevated temperature because the towel warmer may be an electrocution hazard.
3. CAUTION is advised when a Towel Warmer is accessible to children because the towel warmer is hot and represents a burn hazard.
4. A dedicated wall switch or timer should be used to control the TOWEL WARMER unit. Contact MrSteam for an in-wall 24-hour/7day timer (PN 103588DIG) Note: All switches and control devices must be installed on the load (black) side of the Towel Warmer circuit in compliance with the National Electrical Code (NEC) and local code. (see page 4 for installation instructions)

IMPORTANT: The finish of your Towel Warmer can be protected and maintained by an occasional wiping with a soft, non-abrasive, damp cloth and lightly polished, thereafter, with a soft dry cloth when the Towel Warmer is cold. Under no circumstances should abrasive cleaning powders, metal polish or chlorine-based cleaners be used on any part of this product.



IMPORTANT: This appliance is for warming towels only. **DO NOT** use this appliance to dry wet towels.

IMPORTANT: This appliance is intended for towels washed in water. Fabrics that contain soap or detergent residue may show what appears to be scorch marks. However this may be the discoloration of the residue. MrSteam is not responsible for discoloring or damage of any fabrics. Refer to the MrSteam towel warmer warranty for additional terms and conditions.

This picture shows the recommended method of draping a towel on a towel warmer. Ensure as much as possible of the towel's surface is touching the towel warmer for optimum towel warming.

INSTALLER:

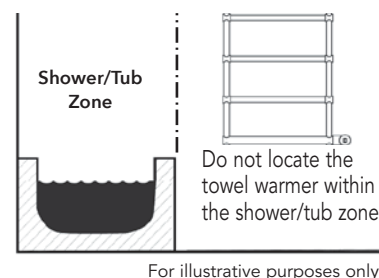
READ THIS ENTIRE INSTRUCTION MANUAL THOROUGHLY BEFORE BEGINNING INSTALLATION. LEAVE THESE INSTRUCTIONS WITH HOMEOWNER.

! WARNING

- BE CERTAIN ELECTRICITY IS SHUT OFF AT MAIN PANEL BEFORE ATTEMPTING TO WIRE OR SERVICE THE TOWEL WARMER. Follow instructions to make certain the Towel Warmer is properly mounted and secured to the wall. FAILURE TO FOLLOW THESE STEPS COULD RESULT IN HAZARDOUS CONDITIONS INCLUDING ELECTROCUTION.
- To avoid possible fire hazard, the Towel Warmer must remain in its intended position. MOUNT THIS UNIT ONLY AS SHOWN IN THESE INSTRUCTIONS.
- Do Not alter or modify any MrSteam products. Doing so may result in an inoperable or hazardous installation and will void the warranty.

! WARNING

1. Install in accordance with National and local codes.
2. Do not locate in shower stall, tub or near water spray.
3. Do not locate within the shower or tub zone. See illustration.
4. All models are to be protected by dedicated and suitably rated GFCI circuit breaker or equal.



TO ENSURE CORRECT OPERATION OF YOUR TOWEL WARMER, PLEASE FOLLOW ALL INSTRUCTIONS CAREFULLY, OBSERVING THE "CAUTION" and "WARNING" NOTATIONS FOR EACH STEP.

INSPECT TOWEL WARMER

Unpack the Towel Warmer carefully to avoid any damage or loss of any part. When opening the box be sure that the parts are not accidentally discarded. Towel Warmers are shipped in specially designed shipping cartons. The entire surface of the Towel Warmer is hand-wrapped to protect the finish. It is your responsibility to immediately inspect for any damage.

Model No.	Dimensions (inches) W x H x D	Amps	Volts/Phase	Weight (lbs.)
W832	20 x34 x7	3.33	120/1	31

Note: Dimensions are approximate

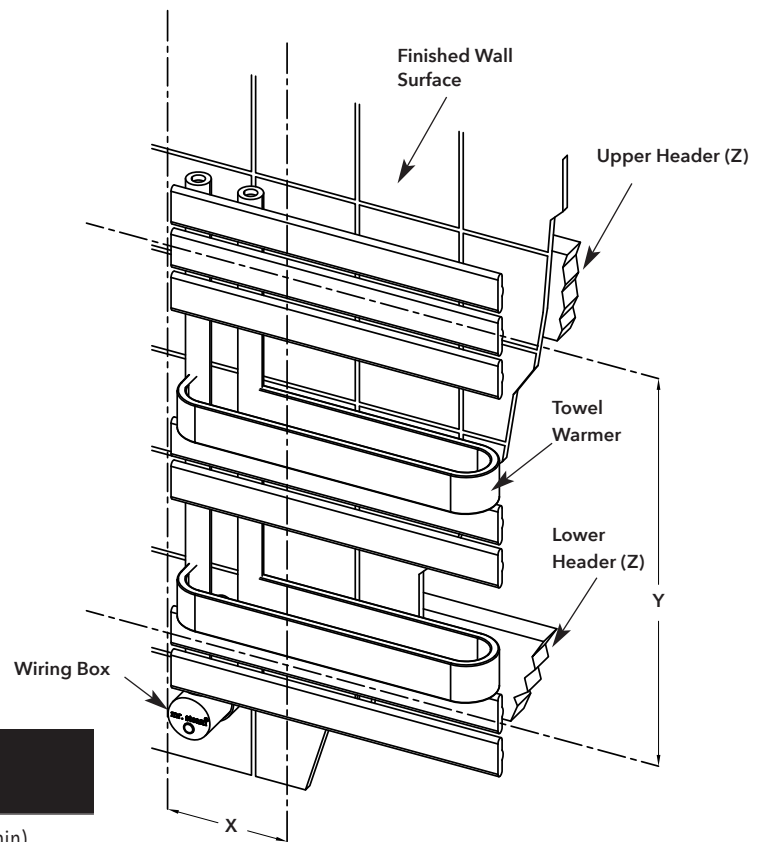
WALL PREPARATION

⚠ CAUTION

- **DO NOT** mount the Towel Warmer without providing structurally secure upper and lower headers as shown.
- **DO NOT** mount the Towel Warmer directly to sheet rock or any other non-structural surface.
- Use longer fasteners as required if the finished wall surface prevents adequate mounting with the screws provided.
- Provide a clearance hole in the lower header as required to route field wiring to the Towel Warmer wiring box.

IMPORTANT NOTE: See electrical rough-in instructions on page 6.

IMPORTANT NOTE: Towel Warmers may have small dimensional variations and must be measured prior to installation. Do not use dimensions to determine location of mounting holes.



For Technical Service Assistance:
East Coast Tel: 1-800-767-8326
West Coast Tel: 1-800-727-8326

MOUNTING DIMENSIONS (inches)

MODEL	X(min) (Header Horizontal Length)	Y (Header Vertical Length)	Z(min) (Header Size)
W832	6	28 1/2	2 x 6

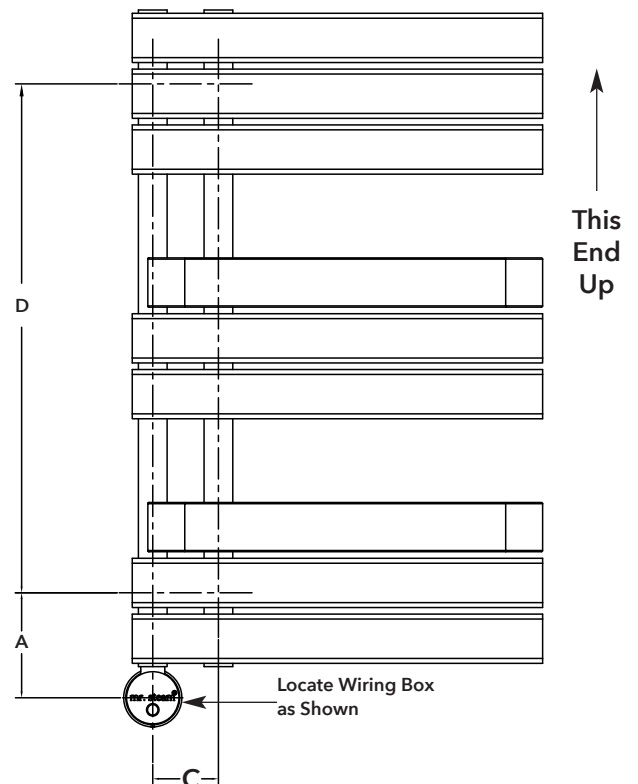
MOUNTING DIMENSIONS (inches)

MODEL	A	B	C	D
W832	5 1/32	N/A	3 1/8	24 13/32

⚠ WARNING

Install Towel Warmers in upright position only. Locate wiring box with indicator light on bottom as shown. Failure to install properly may result in overheating and a hazardous condition.

IMPORTANT NOTE: Towel Warmers may have small dimensional variations and must be measured prior to installation. Do not use dimensions to determine location of mounting holes.



INSTALLATION BRASS MOUNTING BRACKETS

BOX CONTENTS:

- Towel Warmer
- (4) wall mounting bracket screws
- (4) towel warmer mounting brackets
- (4) wall mounting brackets
- (4) towel warmer mounting bracket screws
- (4) mounting bracket adjustment screws
- Wiring Box Escutcheon
- Wiring Box Escutcheon Set Screw
- Wiring Box Set Screw
- (2) Allen Wrenches
- Installation & Operation Manual

⚠ WARNING TO PREVENT SHOCK HAZARD, THE ELECTRICITY MUST BE TURNED OFF AT THE MAIN PANEL BEFORE ANY WIRING IS DONE.

1. Remove towel warmer and parts from packing materials

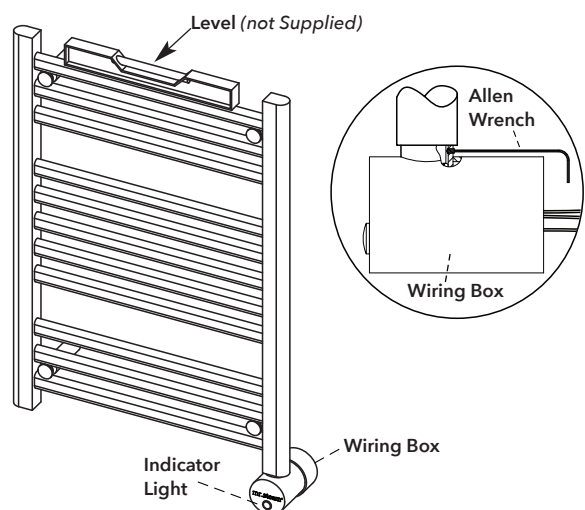
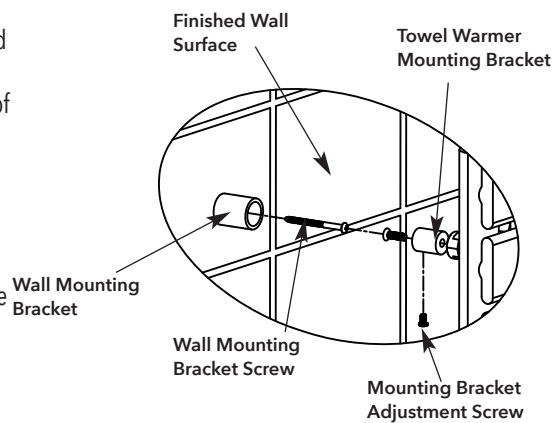
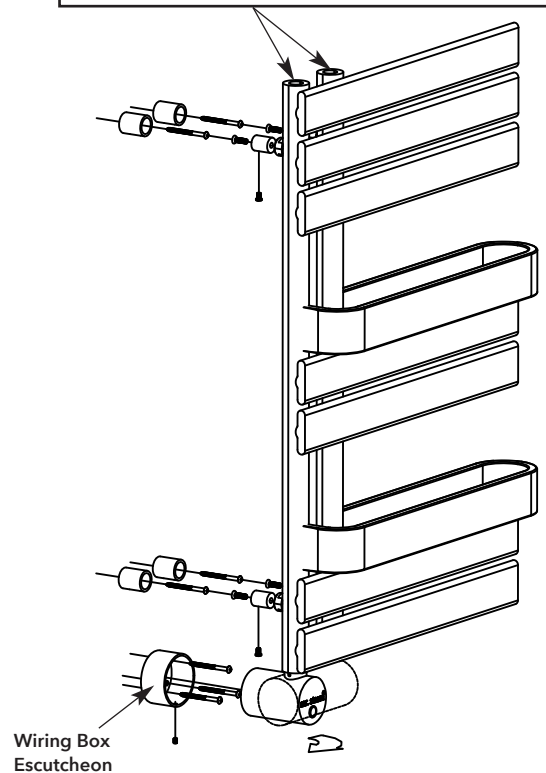
⚠ CAUTION LOOSENING OR REMOVING END CAPS OR HEATING ELEMENT ASSEMBLY WILL CAUSE INTERNAL LIQUID TO LEAK AND CAUSE PRODUCT DAMAGE.

2. Using the allen wrench provided, loosen the wiring box set screw. **DO NOT** remove the wiring box
3. Gently rotate the wiring box as shown.
4. Locate the wall mounting brackets on the wall by using the dimensions given on page 2
5. Using the screws provided, secure the wall mounting brackets to the wall. The slot on the outside of the wall mounting bracket should face down.
6. Using the screws provided, secure the towel warmer mounting brackets to the towel warmer. The threaded hole in the towel warmer mounting bracket should face down.
7. Gently place the towel warmer on the wall mounting brackets by sliding each of the 4 towel warmer mounting brackets into the corresponding wall mounting bracket.
8. Mark the location for the wiring box escutcheon
9. Remove the towel warmer. Loosen the wiring box set screw and remove the wiring box escutcheon from the towel warmer.
10. Using the 3 screws provided, secure the wiring box escutcheon to the wall. The set screw should face down.
11. Gently place the towel warmer on the wall mounting brackets by sliding each of the 4 towel warmer mounting brackets into the corresponding wall mounting bracket. Secure each towel warmer mounting bracket to its corresponding wall mounting bracket with a mounting bracket adjustment screw.
12. Tighten the wiring box and wiring box escutcheon set screws.

IMPORTANT NOTE: See electrical rough-in instructions on page 4

⚠ WARNING Install Towel Warmers in upright position only as shown in the installation and operation manual. Failure to install properly may result in a hazardous condition. See page 1.

IMPORTANT: LOOSENING END CAPS WILL CAUSE INTERNAL LIQUID TO ESCAPE AND CAUSE PRODUCT DAMAGE.



ELECTRICAL CONNECTIONS

! WARNING TO PREVENT SHOCK HAZARD, THE ELECTRICITY MUST BE TURNED OFF AT THE MAIN PANEL BEFORE ANY WIRING IS ATTEMPTED.

! WARNING The towel warmer is an electric device. It must be installed by a licensed electrician in accordance with the National Electrical Code (NEC) and local code.

Installation of a wall switch or timer to turn the towel warmer on and off is required.

NOTE: When the towel warmer is energized (ON), the indicator light on the towel warmer will illuminate.

NOTE: The Towel Warmer wires are color coded: BLACK for LINE, WHITE for NEUTRAL, GREEN/YELLOW for EQUIPMENT GROUND.

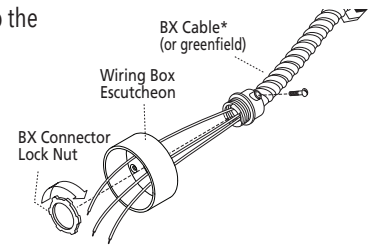
IMPORTANT NOTE: Some towel warmers have a ground lug inside the wiring box. Secure the ground wire from the house wiring to the ground lug using the provided nut.

! WARNING

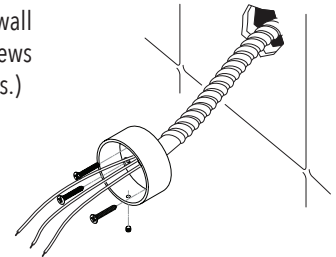
- Install Towel Warmers in upright position only. Locate with wiring box and pilot light on bottom as shown on page 2. Failure to install properly may result in overheating and a hazardous condition.
- All wiring must conform to National Electrical Code (NEC) and local code.
- Do Not alter or modify any MrSteam products. Doing so may result in an inoperable or hazardous installation and will void the warranty.

1. Assemble the BX cable connector to the wiring box escutcheon as shown.

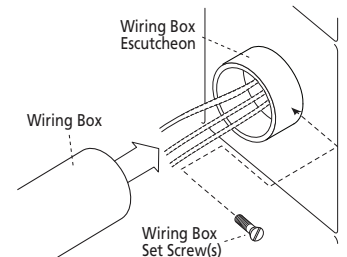
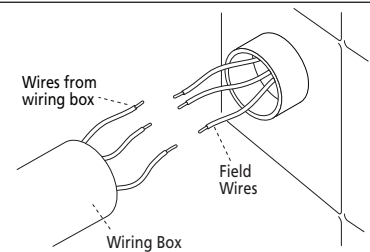
NOTE: NM (non-metallic) cable, if permitted by National and Local Codes, may be used instead of BX cable



2. Secure wiring box escutcheon to the wall with screws provided. (Use longer screws as required by construction conditions.)



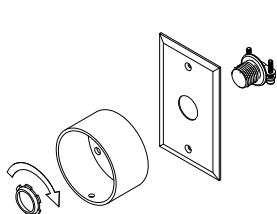
3. Connect wiring per instructions.



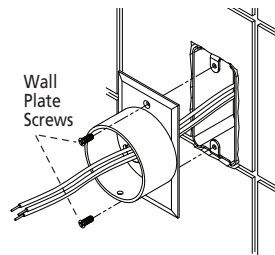
INSTALLATION OF A BROADWAY COLLECTION TOWEL WARMER WITH A JUNCTION BOX.

A wall plate is required to complete this installation.

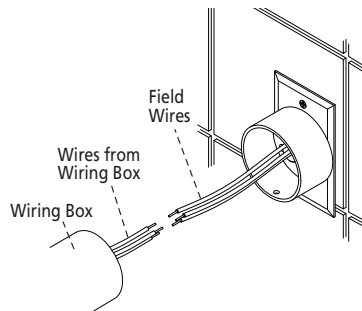
Available wall plates: Polished Chrome 104093PC, white, 104093WH.



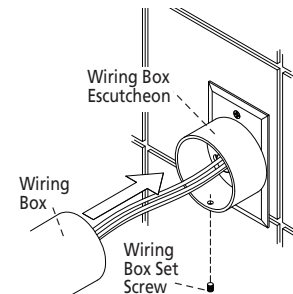
1. Assemble the bushing to the wall plate and wiring box escutcheon as shown.



2. Secure the assembly to the junction box using the screws provided with the wall plate.



3. Connect wires per instructions.



4. Slide the wiring box into the wiring box escutcheon and tighten the set screw firmly. Secure the upper and lower brackets per the instructions on page 3.

ELECTRICAL CONNECTIONS

General:

The Towel Warmer requires 120 VAC, 50/60 Hz power. Specific amperage needed is listed in the Towel Warmer Specifications Chart on page 1 of this manual.

- A. Electrical connections should be made as prescribed by the National Electrical Code and local code. The unit should be field wired using 14 AWG min. 90°C-rated insulated copper wire. All models are to be protected by a separate 15 amp circuit breaker, GFCI or equal.
- B. Make connections between Towel Warmer and house wiring using approved connections to comply with the National Electrical Code and local codes. LINE (black), NEUTRAL (white), and GROUND.

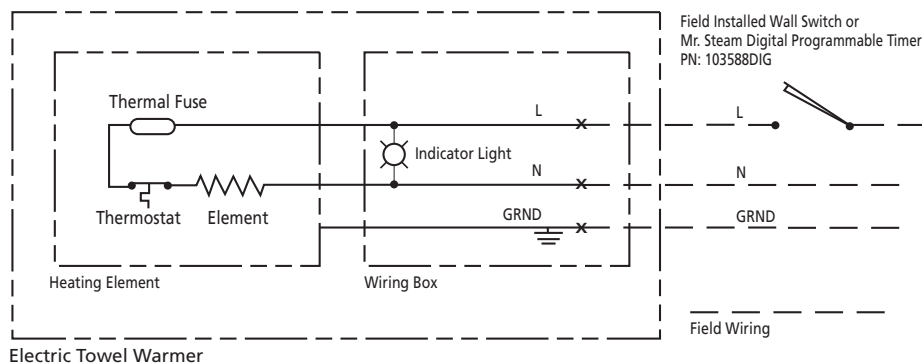
! WARNING TO PREVENT ELECTRIC SHOCK HAZARD, NO BARE WIRE OR WIRE STRANDS SHALL BE EXPOSED AFTER MAKING CONNECTIONS.

! CAUTION Towel Warmer surface may continue to be hot for a period of time after it has been turned off.

Optional Digital Programmable Timer

! WARNING

1. Read the operating instructions provided with the timer.
2. Disconnect power supply prior to installation to prevent electrical shock.
3. Damage to the contacts caused by short circuiting will void the warranty.
4. Wire in accordance with National Electrical and Local Code requirements. Be sure all connections are secure. Double check all twist-on wire connectors.
5. Mount timer into a single gang wall box using supplied screws.
6. If timer does not operate, check that the timer's black wire is connected to hot line and not the load. If necessary, reverse connections to red and black wires
7. When the indicator light on the towel warmer is illuminated, the towel warmer is energized.



WARRANTY

To view or download the MrSteam Towel Warmer Warranty and register your product go to: blog.mrsteam.com/wr

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www.mrsteam.com

Products, information and specifications are subject to change without notice.
Please call Technical Support at 1.800.76.STEAM (East Coast) or 1.800.72.STEAM (West Coast) for more information.

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